

Pasadena City College

Augusoft Lumens® Customer Reference

Augusoft®

Augusoft® develops and maintains Lumens® - the most comprehensive management system for Continuing Education and Workforce Development Programs.



Elaine Chapman, MBA. M.A., CCT
Director, PCC Extension
Not-for-Credit Division

Lumens Products
Lumens Professional
Contract Training

Pasadena City College was founded in 1924 with a student enrollment of 267. Created in response to the community's need for higher education facilities, PCC provides the San Gabriel Valley, California, with a high quality, innovative, and dynamic learning environment that inspires student success. PCC offers academic programs that encompass degrees, transfer programs, and certificates to 30,250+ students. PCC provides science and math, liberal arts, music and art, athletics, nursing and vocational arts.

PCC also offers programs and classes through our Noncredit (funded) and Not-for-Credit, PCC Extension, (fee-based) divisions that develop new skills, provide workforce training, complete high school education, deliver enrichment experiences, and explore personal interests, all of which are designed to further meet diverse community education needs.

Featuring: Elaine Chapman | Director, PCC Extension

How long has the Pasadena City College been using Lumens?

"We went live January of 2004. Though not the first in California, we were an early adopter of the Augusoft Management System. At the time we came onboard, there were few alternatives on the market, and those available were primarily designed for Parks & Recs."

How many annual registrations does your program manage?

"Annual registrations from all sources exceed 12,000, with gross revenues of between \$850,000 and \$900,000."

What was your student enrollment method prior to Lumens?

"Ace, an in-house, custom-built system."

What was the deciding factor in the decision to purchase Lumens?

“The system in use had reached capacity, and was labor intensive. We needed a system providing 24/7 ease of registration for the community.”

What is one Lumens feature you cannot live without?

“The number one most significant positive that the Lumens system brings to the table is user-friendly registration.”

Do you have an ERP system within your program?

“Banner is the ERP used by the college. We do not have integration with Banner and Lumens at this time. Reports are run directly from Lumens.”

Describe your experience in working with Augusoft employees.

“In 2004, V2.1 was in use. The early adoption of what is now called “Lumens” resulted in a relationship that has grown over time into a collaborative partnership. Since 2004, personal and professional relationships have developed.”

Would you recommend Lumens to your colleagues?

“I have and I continue to do so. Though many products now populate the market, the Augusoft Lumens product works for my operation. I continue to support Augusoft Lumens, and believe that it would provide benefits to other programs considering a registration management system.”

**Interested in learning more about Lumens?
Schedule your private demonstration at augusoft.net/demo**